Indian Hills Neighborhood Association

Email List and Listserv Policy: Approved 11/03/2026

Purpose

The Association's email list and listserv are intended to communicate Association business, neighborhood news, community events, public safety information, and matters of common interest to residents.

Administrator Authority

The Board designates a Listserv Administrator to manage and moderate the Association's email communications. The Administrator is authorized to approve, decline, delay, or remove submissions that do not comply with this policy.

Acceptable Content

- The following types of communications are generally permitted:
- Association announcements and meeting notices
- Neighborhood events and volunteer opportunities
- Public safety information from reliable sources
- Lost and found notices
- Neighborhood concerns and information relevant to residents

Prohibited Content

The following content may be declined:

- Advertising or promotion of businesses, products, or services
- Endorsements or testimonials for contractors or service providers
- Unverified health, medical, legal, safety, or emergency claims
- Personal attacks, harassment, threats, or discriminatory language
- Political campaign materials or partisan advocacy unrelated to Association business
- Personal disputes between individuals
- False, misleading, or defamatory statements
- Content that may expose the Association to legal liability or reputational harm

Disclaimer

The Association does not independently verify information submitted by residents and does not endorse the accuracy of member-submitted content. Opinions expressed by members do not necessarily reflect the views of the Association or its Board.

Appeals Process

Any member whose submission is declined or removed may submit a written appeal to the Board President or Secretary within fourteen (14) days.

The Board shall review the matter and may affirm, modify, or overturn the decision by majority vote. The Board's decision shall be final.

Enforcement

- Violations of this policy may result in:
- Warning
- Moderation of future submissions
- Temporary suspension of posting privileges
- Removal from the listserv for repeated or serious violations

Approved by the Attending Residents at the IHNA Neighborhood Meeting on November 3, 2026.

Motion: Motion to approve the IHNA Email and Listserv Policy as presented, Sabrina Wellman, seconded by Katie Gannaway. Motion passed unanimously.